

Work From Home Committees

Accounts Emails:

Main: Andria Davis, Mary Jane Spehar, Andrea Bartlett, Jenna Cowan

NG: Andrea Bartlett, Mary Jane Spehar

EG: Barbara Kreischer, Mary Jane Spehar

SC: Jennifer Thompson, Lee Hope

AV: Nel Reid, Mary Jane Spehar

Library contact: Mary Jane Spehar, Karen Brown, Christina Sacco

LH: Sheldon Owen, Suzette Rainey

Communications Team:

Christina Sacco - In Charge

Brooke Marsh, Crissy Varnell, Marinda Cauley, Shelley Headrick, Ellie Newell, and Rachel Jorgensen.

However, the only people posting during our closure are Christina and Brooke. She's handling the daily links, and Christina is doing all the videos, since they need extra work and promotion.

Online Programs/Videos:

Christina Sacco - In Charge

Jackie Anderson - General Information/2020 Census

Diane Moore - Gardening

Matthew Conant - D&D for EG

Courtney Lewis - D&D for NG

Erica deBin - Toddler Time & Preschool Storytime

Halle Henderson - Toddler Time

Margaret Roberts - Baby Bounce

Princess Anderson - Baby Bounce

Ellie Newell - Sew What

Crissy Varnell - Crafting with Craft Beers

Crissy Varnell and Marinda Cauley - Teen Videos

Sam Mentzner - Sound and Music Production

Cameron Williams - Podcasting 101

Janelle Cleaves - Downloads / Patron Account self-help. Videos for people to watch to learn how to download and what all you can find out/do when you get into your patron account online--renew, create lists, place holds (although not right now) etc.

General Account Questions/ Help with Downloads:

Ali Banks

Mindy Miley

Nel Reid

HCDE New Cards & Questions:

Lee Hope
Erica deBin
Shelley Headrick
Lyn Hunter
Kim Kilgore

Medical Masks:

Brooke Marsh - co-chair
Bobbi Cox -co-chair
Elizabeth Bennett
Carol Guerra
Della Phipps
Barbara Kreischer
Thomas Anderson - 3D masks

Online Renewals/New Card Applications:

Jenna Cowan --in charge and should be able to answer questions and verify
Janelle Cleaves
Edward Hawkins
Donna Crutcher
Nel Reid
Kim Kilgore

Phone Tree:

Andria Davis - in charge
Press 1 for general questions, questions about fines, library items, library accounts - Nel Reid
Press 2 for General Passport questions - Diane Moore
Press 4 for the 4th Floor - Jackie Anderson
Press 5 for Childrens' and Teen's Services - Lee Hope
Press 6 for LH and Genealogy (For questions about Local History or Genealogy, send an email to localhistory@lib.chattanooga.gov) - Sheldon Owen and Suzette Rainey
Press 7 for the Library Director and Library Administration - Karen Brown

Senior Wellness Check Team:

Ali Banks
Elizabeth Bennett
Lee Everett
Jonathan Cole
Charlotte Olson
Sue Kemp

Della Phipps
Nel Reid
Steve Little
Chris Wilson

Staff Phone Committee:

Andria Davis- in charge
Diane Moore
Lee Everett
Jonathan Cole

*Staff are collecting statistics of e-mail and phone call questions while working from home.

Reopening Work Group:

Chuck Brown
Shelley Headrick
Thomas Anderson
Tara McDonald
Jamie Ferguson
April Mitchell
Mary Jane Spehar